



## **Code of Conduct**

The aim of this code is to ensure that Goolawah Co-operative is a safe and pleasant place to live and visit. This document outlines the rights and responsibilities of members and visitors.

### **Rights**

Members and visitors have a right to:

- Feel safe within the Goolawah Co-operative
- Be treated with respect and integrity
- Have a right to speak and be heard

### **Responsibilities**

- Accept and observe Goolawah's rules, policies, by-laws, community decisions and legislation.
- Behave in a manner that does not endanger the health and safety of themselves or others.
- Behave with courtesy and consideration for others. Violence, bullying, verbal intimidation, harassment and offensive behavior will not be tolerated.
- Be engaged and informed on all of Goolawah's activities.
- Respect property of the community, members and visitors.
- Respect the environment including land, fauna and flora.

Any breach of the Code of Conduct may result in further action.

**Supporting documents:** Complaint Management Policy and Procedure, and Complaint Form (20.1.18)